

# INSTALLATION INSTRUCTIONS

## COLORTEC

Patterned carpets always require more time and care to install due to the nature of the product. There is no substitute for the experience level of the installer as well. Only qualified installers should be sued. Please check to insure that the company performing this work is using certified crews who are experienced and knowledgeable in the installation method required for ColorTec patterned carpet.

**DO NOT CUT if defects are visible.** Carpet that has been but with a visible defect will not be considered in a claim for out of tolerance material. Call (855) 225-3100 if any questions arise.

Since this a tufted product using colored yarns, normal manufacturing tolerances creates areas of banding and streaking in the carpet. This is caused from variances in the yarns, temperatures and humidity at the time of manufacture. This is inherent in the product in length and width directions created by the juxtaposition and movements of the yarns creating the pattern elements and background effects and **IS NOT A CARPET DEFECT.**

### BEFORE YOU INSTALL THIS CARPET

Make sure that you allow time for the carpet to condition properly. This is normally 24-48 hours unless the carpet has been stored in extreme cold which may require a longer period of time.

Encore Hospitality Carpet manufactures this product on a machine that tufts individual yarn into the backing to create the designs. All cuts are to be made by lining up the design on the face (top) of the carpet - NEVER from the back. Cutting from the back can result in poor pattern match.

We recommend a pad density minimum of 7.5 - 8 lbs be used with a maximum total thickness of 7/16" - 3/8". All installation of product should follow the procedures as set forth in the Carpet and Rug Institute Installation Procedures otherwise referred to as CRI 104. Failure to do so will void the warranties.

Direct glue of these products is **not recommended** and **voids all warranties** on the product.

### AS YOU INSTALL THE CARPET

Again, line up the design elements and cut from the face. Make all cuts and trim from the face side of the carpet to achieve a better seam. Seamless installations are not guaranteed. Seam sealers should be used to help prevent edge ravel and delamination at the seams.

A power stretcher should be used to stretch the carpet in to create a satisfactory match. Please note the amount of stretch that can be achieved is 1-1.5% in both length and width of the carpet. An exact pattern match is guaranteed due to the method of manufacture of the carpet and there may be some pattern runoff or elongation as the pattern is matched. The standard bow and skew is 1.5%. Checking bow and skew is outlined in CRI 104.

Being your installation in the center of the room to reduce the effect of any elongation present by 50% as you work from top to bottom of the center point.

The specs on your carpet are taken from averages resulting from tolerances in yarn, temperature and humidity. Each part can vary throughout production of your carpet and be within normal industry tolerances. Performance of the product is not impacted by these variations and may average as much as +/-7%.